

Your trusted service partner *#ByYourSide*

**Lauritz  
Knudsen**

Electrical & Automation

*We are #ByYourSide ensuring rapid, expert,  
and safe services for your peace of mind.*

Scan the QR code  
to learn more  
<http://lk-ea.com/>





## Excellence in Service and Support

*#ByYourSide*

Welcome to ProServe, where #ByYourSide isn't just a phrase; it's the essence of our commitment to redefining your service experience with warmth and dedication. We prioritise reliability and trust in everything we do. With a vast network of 100+ approved service centres and 30+ branch offices nationwide, we offer expert assistance throughout your product's lifecycle, ensuring quick and efficient responses. Committed to a customer-centric approach and innovation, we aim to combine reliability, trust, and innovation to redefine your service journey!

# Evolution *By Your Side*



## Retrofit & Modernisation

ProServe is dedicated to advancing your business in the fast-paced technological world, ensuring you stay ahead with our modernisation solutions. By being #ByYourSide, we promise value added support to your business as we offer:

- > Improved processes by enhancing productivity and quality while optimising costs
- > Upgraded safety measures ensuring installations meets the latest standards
- > Optimised efficiency through reduced losses and streamlined processes
- > Enhanced reliability due to increased system uptime and reduced breakdowns
- > Improved power quality which creates a more stable operating environment
- > Extended life of your electrical infrastructure by utilising assets more effectively resulting towards more eco-friendly and efficient solutions



## Predictive Maintenance

With our essential maintenance services, our engineers focus on maximising the operational reliability and performance of your electrical infrastructure. Our preventive and corrective programs include:

- > Equipment inspections
- > Hotspot identification to avert breakdowns
- > Advanced repairs to minimise downtime and enhance plant efficiency
- > Spare support from our authorised stockist and OEM authorised centres for maintenance



# Expertise *By Your Side*



The world is seeking smarter solutions with optimised utilisation of resources to reduce cost and thereby achieve savings. Our SmartComm EMS (Energy Management Solution) software goes beyond conventional solutions by:

- > Monitoring energy consumption in real-time
- > Empowering users to optimise the expenses by addressing areas of energy wastage promptly
- > Managing energy for optimal utilisation by identifying energy guzzlers and implementing corrective measures



ProServe stands as your dedicated ally in ensuring uninterrupted power with our SmartComm PMS (Power Management Solution) providing tailored solutions to:

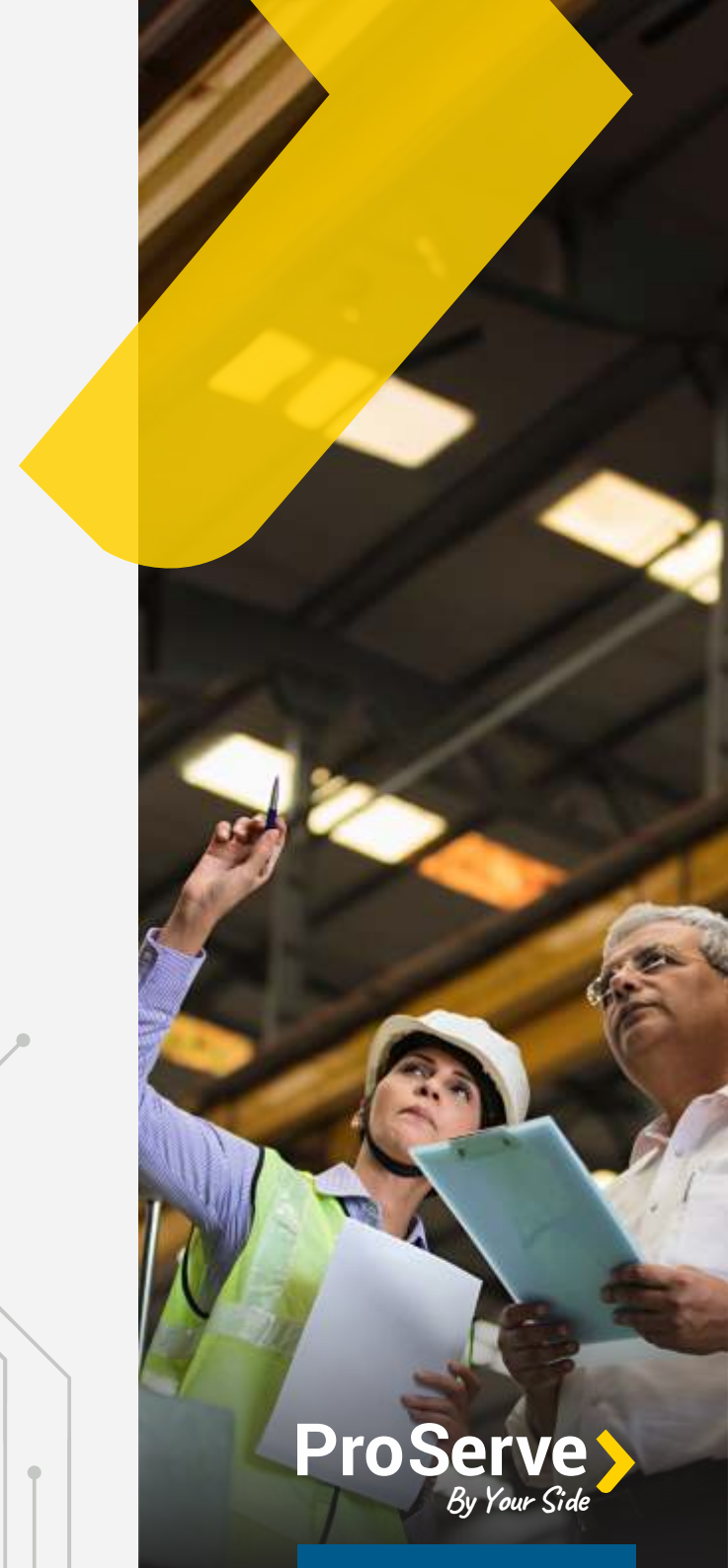
- > Lower operating costs helps with decreased power losses in your assets, resulting in overall reduction in energy wastage
- > Achieve reduced capital expenditure through lower rms current negating the need for upsizing equipment
- > Enhance business performance by preventing unwanted tripping of circuit breakers or protection relays and high temperatures



## Consulting Services

ProServe leads in electrical innovation, offering tailored consulting to navigate compliance, efficiency, and optimisation. We're #ByYourSide, driving your project's success!

- > Expert guidance and customised strategies ensuring your success
- > Focus on compliance, efficiency, and optimisation
- > **Harmonic study and Power Quality Solutions**
- > **Walk-through audit**



**ProServe**   
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# Empowerment *By Your Side*



## Technical Trainings

Our Technical Training Services are dedicated to enhancing technical proficiency and efficiency, providing training solutions to foster team's technical knowledge and equipment performance, always #ByYourSide.

- > Brand-agnostic, expert-led training programmes across six Switchgear Training Centres (STC) in India, with over 19,000 conducted programs and 400,000+ professionals trained
- > Elevate your team's technical skills with our post-installation in-plant training. Learn best practices and essential do's and don'ts for switchgear products, ensuring optimal performance and safety
- > Our Unsolicited Service Camps provide complimentary health checks for old installations and recommend critical spares and maintenance



## Digital Platform

We merge customer focus with an innovative customer portal, enhancing support and empowering you. ProServe stands #ByYourSide, offering a seamless, informative experience that transcends traditional customer service.

- > Direct interaction with experts for swift issue resolution
- > Access to troubleshooting guides, videos, and manuals
- > One-stop solution for comprehensive support across our product range



Visit Website

<https://www.lk-ea.com>



**ProServe**   
*By Your Side*

# What makes us different?



Maximise uptime with Predictive Maintenance



Effective and tailored services for optimised performance



Optimise business performance through Power Quality Solution



Shift from CAPEX to OPEX through ProServe's Retrofit and Modernisation services



Providing direct support to end customer for AMC, RMC of all products



**1000+**

Channel Partners

**100+**

Approved Service Partners

**70+**

Field Services Engineers

**30+**

Branch Offices

**6**

Switchgear Training Centres



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